

## **BIRTHDAY PARTY: FAQ**

### **Can the party guests stay longer or come in earlier than the party time?**

Yes. You will only be allowed in the party room for the 1.5 hours scheduled, but you and your guests are more than welcome to enjoy from open to close on the day of the party.

### **Can I add extra time onto my party room reservation?**

No. The party time is allotted 1.5 hours and extra time is not available. You will be allowed into the room 15 minutes prior to the party to set up, and 15 minutes to clean-up post-party.

### **What do the guests need to do upon entering Adventure Science Center?**

- If you arrive more than 15 minutes **BEFORE** your 1.5 hour party reservation, the Birthday Party host (you) will check-in with the Member Desk upon arrival. You will receive your Birthday Party Welcome Package, which will include the 15 or more admission wristbands you secured ahead of time with your Party reservation. You can pay for additional party members at this time, if you have more guests than initially reserved. The Member Desk will point out where your Birthday Party room is located. Your Museum Host will greet you at your party room 15 minutes prior to your reserved party time.
- If you arrive **THE TIME OF** your 1.5 hour party reservation. Your Museum Host will greet you at the Member Desk upon arrival. You can pay for additional party members at the end of your party, if you have more guests than initially reserved.

### **What food am I allowed to have at my party?**

Hosts are welcome to bring cake/cupcakes. Other outside food or drink, including pizza delivery, is not allowed. Hosts may order from the on-site Subway. All food must stay inside the party room. If you are not ordering from Subway we do recommend you bring ice in a cooler. Ice and cold storage are not available on site.

### **When is the deposit due?**

If the party is booked more than 3 weeks in advance, we will take a \$100.00 deposit, with the balance being paid 2 weeks prior to the party.

If the party is booked less than 3 weeks in advance, we will need the entire payment upon the time of booking. We accept cash, credit, and debit. No checks.

### **What if I don't have 15 people attending my Birthday Party?**

The Birthday Party reservation is a flat rate. We do not adjust the rate for fewer than 15 guests.

### **How many adults must attend the party?**

For all group reservations, we require a 1:10 adult to child ratio in order to guarantee adequate supervision of the children.

### **What clean up do I need to do?**

We appreciate your leaving the room as you found it with all trash thrown in receptacles. You will need to make sure you take everything you want to keep.

### **What decorating is allowed?**

We ask that you only decorate the tables and chairs. We do not allow piñatas, silly string, or confetti. No items may be placed on the walls.

### **I am not a member. If I sign up later can I still get the member discount?**

No. You must be a member at the time of booking your party.

### **What happens if I have more than the number of guests show up than on the reservation?**

You can pay for additional party members at the Member Desk in the lobby when you arrive or just before you leave.